# Top Ten Trends Best / Worst Practices In Sports Tourism



# INTRO VIDEO



#### **SETTING THE STAGE FOR TODAY**

- 1. The National Picture
- 2. 2018 Top Ten Trends\*
- 3. Best / Worst Practices
- 4. Q&A

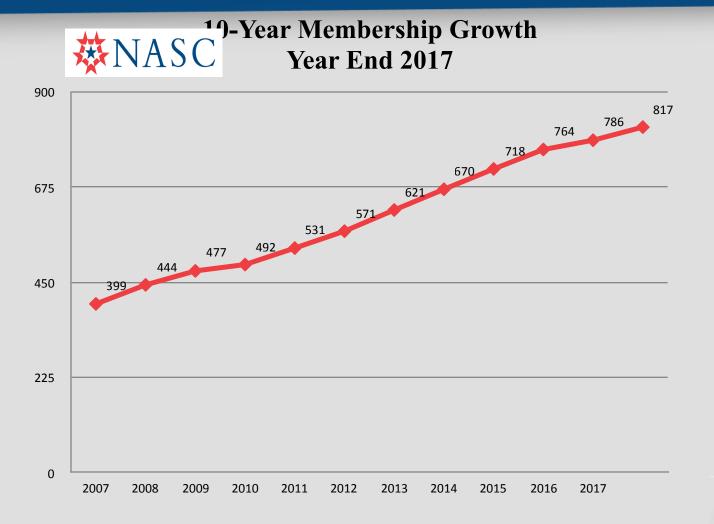




# NATIONAL LANDSCAPE



# National Association of Sports Commissions





## **Sports Tourism Facts & Figures**

- Sports Touch all of us
- Sports Tourism resistant to economic conditions





# 2018 TOP TEN TRENDS



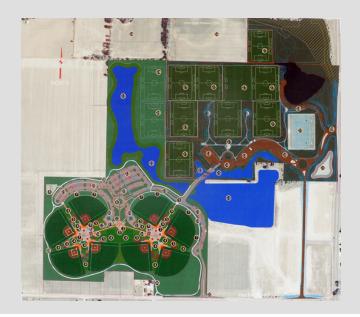
### TOP TEN TRENDS.....

- 1. Venue Development Bricks & Mortar
- 2. Structure & Branding
- 3. Owning and/or Incubating Events
- 4. Grants / Event Support & Performance
- 5. Technology
- 6. Sports Service
- 7. New Sports & Events
- 8. Community Impact
- 9. Leadership Changes
- 10. Relationships



## 1. Venue Development – Bricks & Mortar

 CVBs, sports commissions and rights holders, are getting engaged with venue development and/or renovation, even facility management





#### 2a. Structure & ......

- Some stand alone sports commissions
- Emergence of sports divisions / departments within CVBs
- Some outsourcing of sponsorship development, public relations, media and even event execution

# 2b. .....& Branding

- "Sales" language is going away or needs to go away
- Sports Marketing / Development



# 3. Owning and/or Incubating Events

- "Owning vs Incubating"
  - Owning
    - risk /reward
    - control
    - community engagement
  - Incubating
    - outsourced expertise
    - less risk
    - potentially less staffing



## 4. Grants / Event Support & Performance

# · ROI

- Accountability / performance clauses
- Decreasing support over time



## 5. Technology

- You must function in the 21st century
- You must be everywhere
- You must be accessible
- Participants and fans want to be engaged
- Your information must be current (15 min)













# 6. Sports Service / "Backpack Person"

- Everything "Outside the Lines"
- Hotel partnerships
- Restaurant partnerships



#### 7. New Sports & Events

Emerging sports

**EX: Quidditch** 

**Ultimate** 

**Sport Stacking** 

**Scripps Spelling Bee** 

- Festivals
- Unique venues



# 8. Community Impact

It's more than the games



 Attendees and participants are expecting more – "A Happening"



Leave behinds / Legacy





## 9. Leadership Changes

- NASC
   CEO Al Kidd
- DESTINATIONS INTERNATIONAL (DMAI)
   CEO Don Welsh
- NGBs Examples:
   USA Gymnastics, USA Badminton,
   USA Swimming



# 10. Relationships

....ALWAYS has been / ALWAYS will be



# THE GOOD & THE BAD



# BEST PRACTICES.....

- Superior Sports Service Outside the Lines
- Engage Community Leaders
- Be Who You Are
- Post Event as important as Pre Event
- Notes



## WORST PRACTICES.....

- Leading with Room Nights / Sales
- Under valuing and underfunding sports
- Chasing new events while taking for granted <u>established</u> events
- Hiding
- Failing to message & trumpet successes



# QUESTIONS?

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